

COMPLAINTS/ISSUES/GRIEVANCES REGISTER

Date Received	Name of Complainant	Details	Responsible Officer	Action Taken	Date Complete
05-07-19	Neil Hannah	Parker & Wundi Road requiring upgrade claims not been graded correctly	CEO & MWTS	Council resolved that bitumen upgrade be considered in 2022/23 for 2.3km from NWCH and be maintenance graded until then as per normal operations	be reviewed 2022/23
19-07-19	Cheryl Walton	Bowes River Road, pot holes and gutters	MWTS	Road graded week commencing 29/7/19	
06-09-19	Tony & Coral Ryan	Noise form neighbours vehicle radios been turned up loud constantly	Health Surveyor	investigated complaint no proof of the noise being continuous as stated Ms Dallywater spoke to Mrs Ryan 10 Sep refer to correspondence OCR32168	12-09-19