

COMPLAINTS/ISSUES/GRIEVANCES REGISTER - 2020/21

Date Received	Name of Complainant	Details	Responsible Officer	Action Taken	Date Complete
07-07-20	Ron Graham	Dogs barking, motorbike noise, truck operating on residential lot and claims of derelict housing	CEO	response by email refer Record OCR33433 Needs to be tolerant in circumstances	14-07-20
18-08-20	Matthew Harrison	Supposed case of food poisoning from eating oysters at Gilgai Tavern	EHO	Investigation into complaint undertaken by G Bangay - result EHO inspected premises and food handling procedures found no reason for illness experienced no other cases reported	21-08-20
24-02-21	Wilfred Matrenza	No public transport from bus drop off point to hotel accommodation	CEO	Not a function of Council and referred the referred the matter to Kalbarri Visitors Centre to advise members of this matter	26-02-21
26-02-21	Tim Della Bosca	Damage to boat trailer at boat ramp in Kalbarri	CEO	Advised that hole is caused by propeller wash from driving boats onto trailers this came from locals, Council will be requested to place additional concrete mats at both ramps to resolve this issue	26-02-21