

**COMPLAINTS/ISSUES/GRIEVANCES REGISTER - 2021/22**

Date Received	Name of Complainant	Details	Responsible Officer	Action Taken	Date Complete
13-12-22	Wade Thomason	<p>Complaint on neighbour in using shed to stay in and accused relatives of owner supposedly living in shed and amount of building materials on the lot</p> <p>Also derelict caravan on lot</p>	BS CEO	<p>House damaged from cyclone Seroja owner in process of demolishing, stays in shed when in town, denied relatives staying in shed</p> <p>BS has spoken to both parties to resolve differences but no resolvment to date 24/3/22 CEO corresponded to Mr Thomason advising of legal right of owner and to have some respect due to property severely damaged by Cyclone Seroja</p> <p>Refer emails on File 5.1.8</p>	
08-03-22	Leanne Goodes	Not supportive of concrete blocks being placed on a dune trail to prevent off road vehicles using the track	MWTS	<p>Advised complainant that blocks put in place to prevent off road vehicles do to concerns raised by residents. Ms Goodes does not accept the decision however blocks will remian on site</p> <p>Refer file 18.1.3</p>	23-03-22